



## GET Customer Update - May 10, 2017



### Your first quarter statement is now online

To view your statement:

- [Log in to your account.](#)
- Click the "My Account" button, then select the account number that you want to view.
- Scroll to the bottom of the next screen to find your statements. Your first quarter statement shows all transactions between January 1 and March 31, 2017.

If you have trouble accessing your account, call our Contact Center at 1.800.955.2318.

### GET program update

- The GET Committee is scheduled to meet next on June 7, and September 13, where they will continue preparing to reopen GET to new enrollments and unit purchases. As part of this process, the Committee, working closely with the State Actuary, will set a new unit price. The Committee typically makes final pricing decisions after the legislative session ends and tuition rates are set at our state's public universities.
- GET customers can continue to request a refund, without penalty, of their original contributions to their GET accounts or the current \$117.82/unit payout value

(whichever is greater) through September 1, 2017, or until 60 days after a 529 savings plan opens (whichever is later). [Learn more](#).

## Savings plan update

The GET Committee continues working to identify a firm to provide investment and management services for a new 529 savings plan that would create additional college savings options for Washington families. We recently issued a revised RFP seeking vendor proposals. The deadline to submit proposals was last Tuesday, May 2. GET is currently reviewing the proposals received and the GET Committee will discuss next steps at their upcoming meetings.

## Update your contact information

Please take a minute to [log in to your account](#) and update your account owner and beneficiary contact information. Phone numbers, mailing addresses, and email addresses can be updated online.

## We're here to help

If you have questions, please call our Contact Center at 1.800.955.2318 or [email us](#). We're here weekdays from 8:00 a.m. to 4:30 p.m. PST, excluding state holidays. Walk-in visitors can find us at 917 Lakeridge Way SW, Olympia, WA 98502.

Sincerely,

A handwritten signature in black ink that reads "Betty Lochner". The signature is written in a cursive, flowing style.

Betty Lochner  
GET Director